

RETURN MERCHANDISE FORM



At Scuba.com you can take advantage of our 30/90 day return policy on all of our merchandise (books, CD's & DVD's excluded).

You may order just about anything, inspect the equipment, and if you are not fully satisfied, just return it for a full refund less S/H charges (provided it has not been used).

No restocking fee and no questions asked

Items returned within 30 days of date of invoice, will get full credit on your credit card. Items returned between 30-90 days of date of invoice, will get a full store credit.

To return an item, just follow the five steps below.

Date / /

Step 1

Fill out shipping information:

Name _____ eMail _____
Address _____ Suite/Apt. _____ City _____
State _____ Zip _____ Country _____
Phone _____ Invoice # _____

Step 2

How would you like us to handle your return/exchange?

☐ Store Credit ☐ Refund ☐ Exchange (Please fill out step 4 below)

Step 3

List item(s) you are returning, including reason for return:

Qty	SKU	Color	Size	Description	Reason

Reason for Return: (fill in letter above)

- | | |
|---------------------------|---------------------|
| A. Damaged | F. Not as Described |
| B. Defective | G. Not as pictured |
| C. Dissatisfied | H. Shipping Damage |
| D. Incorrect Item Shipped | I. Arrived Late |
| E. Ordered wrong product | J. Wrong Size |

Additional comments:

Step 4

List item(s) you want for your exchange: (if applying for credit/refund skip this step)

Qty	SKU	Color	Size	Description

Step 5

Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials and blank Warranty cards). Send your package via UPS or insured mail to this address:

Order Processing
Attn: Returns Scuba
4310 Distribution Dr.
Chattanooga, TN 37416